**Thinkrement Privacy Policy** 

Last Updated: 08/04/2024

Thinkrement ("us", "we", or "our") operates www.thinkrement.co.nz and www.thinkrement.nz (the "Service"). This page informs you of our policies regarding the collection, use, and disclosure of

personal data when you use our Service and the choices you have associated with that data.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you. The processing of your personal data is conducted in accordance with the principles

outlined in the New Zealand Privacy Act.

We use cookies and similar tracking technologies to track the activity on our Service and hold certain

information.

By using our website, you consent to the collection and processing of your personal data as

described in this policy, including the use of cookies and similar tracking technologies.

We may process your personal data to fulfill our contractual obligations with you, such as providing

the services you have requested or purchased.

We may process your personal data for our legitimate interests, such as improving our services,

providing customer support, or detecting and preventing fraud.

**Personal Data:** 

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally, identifiable

information may include but is not limited to:

**Email address** 

First name and last name

Phone number

Address, Postal code, City

**Usage Data:** 

We may process and collect your personal data for our legitimate interests, such as but not limited:

To improve our services

To provide and maintain our services and customer support

To detect and prevent fraud

To notify you about changes to our Service

To gather analysis or valuable information so that we can improve our Service

To monitor the usage of our Service

To detect, prevent and address technical issues

We may collect information about you when you use our website, register an account, make a purchase, interact with our customer support, or otherwise interact with us.

## **Disclosure of Data**

We may disclose personal information in the following situations:

Legal Requirements: We may disclose your Personal Data when such action is necessary to:

Comply with a legal obligation

Protect and defend the rights or property of Thinkrement

Prevent or investigate possible wrongdoing in connection with the Service

Protect the personal safety of users of the Service or the public

Protect against legal liability

## **Data Security and Retention**

We are committed to ensuring that your information is secure. While we employ industry-standard security measures to protect your personal data, it is important to note that no method of transmission over the Internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security. By using our Service, you acknowledge and accept that you provide your personal information at your own risk.

We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

## **Your Data Protection Rights**

You have the following data protection rights:

Access to Your Personal Data: You can request a copy of your Personal Data that we hold by contacting us by email or completing the "contact us" form on our website.

Rectification of Your Personal Data: You can request that we correct any inaccuracies in your Personal Data.

Please note that providing certain personal information may be necessary to access or use certain features of our services. If you choose not to provide the required information, we may not be able to provide you with the requested services.

Our commitment to your privacy means that we occasionally update our Privacy Policy to ensure it reflects our latest practices and complies with regulations. You can always find the most recent version linked at the bottom of our website's home page. Additionally, we'll promptly notify you via email of any significant changes to ensure you stay informed and in control of your personal information.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us:

By email: <a href="mailto:admin@thinkrement.nz">admin@thinkrement.nz</a>

By visiting this page on our website: https://thinkrement.nz/contact-us